**Customer Journey**

|  |  |  |
| --- | --- | --- |
| Implementing Customer Experience Guidelines? | Y/N |  |
| Implementing Bespoke User Journeys? | Y/N |  |
| Implementing App 2 App? | Y/N |  |
| App to App Implementation Date? | Date (If Applicable) |  |
| Options on 90 day re-authentication? | Please Specify |  |
| Support Embedded Flow? | Y/N |  |

**Implementation**

|  |  |  |
| --- | --- | --- |
| Directory? | OB Preta Other (Please Specify) |  |
| Location of Well Known Endpoints? | Directory Dev Portal Other (Please Specify) |  |
| API Standard Implemented? | OBIE Berlin STET Other (Please Specify) |  |
| Name of Account Holder Implementation Date? | Date |  |
| Supported identification method (eIDAS QWAC/QSEAL, MTLS token, etc)? | Please Specify |  |
| Any other major milestones for implementation, version updates, etc. | Please Specify |  |
| FAPI Compliant? | Y/N |  |
| CIBA? | Y/N/NA |  |

**PSD2**

|  |  |  |
| --- | --- | --- |
| UK Open Banking Dispute Management System (DMS) Member? | Y/N |  |
| Seeking Fallback Exemption? | Y/N |  |
| Plans for Adjusted or Fallback Interface? | Please Specify |  |
| Test Facility Implementation Date? | Date |  |
| Authentication Method - Open Banking Channel (Browser)? | Please Specify |  |
| Authentication Method - Open Banking Channel (APP)? | Please Specify |  |
| Authentication Method - Private Channel (Browser)? | Please Specify |  |
| Authentication Method - Private Channel (APP)? | Please Specify |  |

**PSD2 - Continued**

|  |  |  |
| --- | --- | --- |
| Authentication Method Implementation Date (Open Banking Channel)? | Date |  |
| Authentication Method Implementation Date (Private Channel)? | Date |  |
| SCA Implementation Date | Date |  |
| SCA Scope? (will it inhibit non PSD2 accounts) | Please Specify |  |

Please return the questionnaire with a company letter headed cover page to:

Service Desk

Open Banking Limited

2 Thomas More Square

London

E1W 1YN