**Customer Journey**

|  |  |  |
| --- | --- | --- |
| Implementing Customer Experience Guidelines? | Y/N |  |
| Implementing Bespoke User Journeys? | Y/N |  |
| Implementing App 2 App? | Y/N |  |
| App to App Implementation Date? | Date (If Applicable) |  |
| Options on 90 day re-authentication? | Please Specify |  |
| Support Embedded Flow? | Y/N |  |

**Implementation**

|  |  |  |
| --- | --- | --- |
| Directory? | OB Preta Other (Please Specify) |  |
| Location of Well Known Endpoints? | Directory Dev Portal Other (Please Specify) |  |
| API Standard Implemented? | OBIE Berlin STET Other (Please Specify) |  |
| Name of Account Holder Implementation Date? | Date |  |
| Supported identification method (eIDAS QWAC/QSEAL, MTLS token, etc)? | Please Specify |  |
| Major Milestones (Inc Other Products, API Updates, API Deprecations, etc) | Please Specify |  |
| FAPI Compliant? | Y/N |  |
| CIBA? | Y/N/NA |  |
| Using Open Banking as your eIDAS Trust Framework? | Y/N/NA |  |
| Are you caching the Directory? | Y/N/NA |  |
| Transaction IDs | Specify Option being implemented | 1. ASPSPs provide a Unique, Immutable TransactionID from their core system 2. ASPSPs generate a Unique TransactionID from a set of Immutable fields 3. ASPSPs specify field(s) for TPP to generate a Unique Transaction Identifier 4. ASPSPs provide neither a TransactionID nor the method by which TPPs can generate one |

**PSD2**

|  |  |  |
| --- | --- | --- |
| UK Open Banking Dispute Management System (DMS) Member? | Y/N |  |
| FCA Adjustment Period - Maintaining Screen Scraping? | Y/N |  |
| Seeking Fallback Exemption? | Y/N |  |
| Plans for Adjusted or Fallback Interface? | Please Specify |  |
| Adjusted or Fallback URL? |  |  |
| Contact Email or Phone Number |  |  |
| Dev Portal URL? |  |  |
| Test Facility Implementation Date? | Date |  |
| Production Interface Implementation Date? | Date |  |
| Authentication Method - Open Banking Channel (Browser)? | Please Specify |  |
| Authentication Method - Open Banking Channel (APP)? | Please Specify |  |
| Authentication Method - Private Channel (Browser)? | Please Specify |  |
| Authentication Method - Private Channel (APP)? | Please Specify |  |
| Authentication Method Implementation Date (Open Banking Channel)? | Date |  |
| Authentication Method Implementation Date (Private Channel)? | Date |  |
| SCA Implementation Date | Date |  |
| SCA Scope? (will it inhibit non PSD2 accounts) | Please Specify |  |

Please return the questionnaire with a company letter headed cover page to:

Service Desk

Open Banking Limited

2 Thomas More Square

London

E1W 1YN