**Customer Journey**

|  |  |  |
| --- | --- | --- |
| Implementing Customer Experience Guidelines? | Y/N |  |
| Current CEG Version? | Please Specify |  |
| Next CEG Version? | Please Specify |  |
| Next Version Implementation Date | Date |  |
| Implementing Bespoke User Journeys? | Y/N |  |
| Implementing App 2 App? | Y/N |  |
| App to App Implementation Date? | Date (If Applicable) |  |
| Options on 90 day re-authentication? | Please Specify |  |
| Support Embedded Flow? | Y/N |  |

**Implementation**

|  |  |  |
| --- | --- | --- |
| Directory? | OB Preta Other (Please Specify) |  |
| Location of Well Known Endpoints? | Directory Dev Portal Other (Please Specify) |  |
| API Standard Implemented? | OBIE Berlin STET Other (Please Specify) |  |
| Name of Account Holder Implementation Date? | Date |  |
| Supported identification method (eIDAS QWAC/QSEAL, MTLS token, etc)? | Please Specify |  |
| Date of Current eIDAS Implementation? | Please Specify |  |
| Current Certificates used for Identification? | Please Specify | Please specify the certificates or combination of certificates that are required during TPP identification. (OB Transport + ClientID + Secret / OB Transport/ OB Signing / OBWAC / OBSEAL / QWAC / QSEAL) |
| Current Certificates used for Transport? | Please Specify | Please specify the certificates or combination of certificates that are required for Transport (OB Transport  / OBWAC / QWAC) |
| Current Certificates used for Signing? |  | Please specify the certificates or combination of certificates that are required for Signing (OB Signing  / OBSEAL / QSEAL) |
| Date of Future eIDAS Implementation? |  |  |
| Future Certificates used for Identification? |  | Please specify the certificates or combination of certificates that are required during TPP identification. (OB Transport + ClientID + Secret / OB Transport/ OB Signing / OBWAC / OBSEAL / QWAC / QSEAL) |
| Future Certificates used for Transport? |  | Please specify the certificates or combination of certificates that are required for Transport (OB Transport  / OBWAC / QWAC) |
| Future Certificates used for Signing? |  | Please specify the certificates or combination of certificates that are required for Signing (OB Signing  / OBSEAL / QSEAL) |
| Major Milestones (Inc Other Products, API Updates, API Deprecations, etc) | Please Specify |  |
| Brand(s) |  | Please enter the Brand(s) covered by this Transparency Calendar.  If your calendar supports multiple brands then please enter a 'comma' separated list. |
| Security Profile? | Please respond 'Open Banking', 'FAPI' or 'Other' |  |
| Security Profile Certification | Y/N |  |
| CIBA | Y/N/NA |  |
| Using Open Banking as your eIDAS Trust Framework? | Y/N/NA |  |
| Are you caching the Directory? | Y/N/NA |  |
| Transaction IDs | Specify Option being implemented | 1. ASPSPs provide a Unique, Immutable TransactionID from their core system 2. ASPSPs generate a Unique TransactionID from a set of Immutable fields 3. ASPSPs specify field(s) for TPP to generate a Unique Transaction Identifier 4. ASPSPs provide neither a TransactionID nor the method by which TPPs can generate one |

**PSD2**

|  |  |  |
| --- | --- | --- |
| UK Open Banking Dispute Management System (DMS) Member? | Y/N |  |
| FCA Adjustment Period - Maintaining Screen Scraping? | Y/N |  |
| Seeking Fallback Exemption? | Y/N |  |
| Plans for Adjusted or Fallback Interface? | Please Specify |  |
| Adjusted or Fallback URL? |  |  |
| Contact Email or Phone Number |  |  |
| Dev Portal URL? |  |  |
| Test Facility Implementation Date? | Date |  |
| Production Interface Implementation Date? | Date |  |
| Contingency Measures |  | Please specify the location of the guidance that explains your strategy and plans for when your dedicated interface is unavailable.  This should be a URL to your dev portal or artefact that provides TPPs with the information they require. |
| Article 10 - Maximum time period after authentication? |  | Please specify how long the AISP has from the time when they receive the access token (after PSU authentication).  This is the period the AISP must submit their first request before SCA will be re-applied to endpoints NOT exempt of SCA under Article 10.  ASPSPs should consider that this timeline is consistent with the time limit applied by the ASPSP in the existing online PSU interface (i.e. before the PSU is logged out)  Please specify the time period. (For example, 1 hour) |
| Article 10 - Endpoints exempt of SCA |  | Please specify which AIS endpoints will be exempt from SCA under Article 10. (delete as appropriate): Accounts, Balances, Transactions, Beneficiaries, Direct Debits, Standing Orders, Products, Offers, Parties, Scheduled Payments, Statements |
| Authentication Method - Open Banking Channel (Browser)? | Please Specify |  |
| Authentication Method - Open Banking Channel (APP)? | Please Specify |  |
| Authentication Method - Private Channel (Browser)? | Please Specify |  |
| Authentication Method - Private Channel (APP)? | Please Specify |  |
| Authentication Method Implementation Date (Open Banking Channel)? | Date |  |
| Authentication Method Implementation Date (Private Channel)? | Date |  |
| SCA Implementation Date | Date |  |
| SCA Scope? (will it inhibit non PSD2 accounts) | Please Specify |  |

Please return the questionnaire with a company letter headed cover page to:

Service Desk

Open Banking Limited

2 Thomas More Square

London

E1W 1YN