Company Name	
Contact Name	

#### **Customer Journey**

Implementing Customer Experience Guidelines?	Y/N	
Implementing Bespoke User Journeys?	Y/N	
Implementing App 2 App?	Y/N	
App to App Implementation Date?	Date (If Applicable)	
Options on 90 day re-authentication?	Please Specify	
Support Embedded Flow?	Y/N	

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Implementation

implementation		
Directory?	OB Preta Other (Please Specify)	
Location of Well Known Endpoints?	Directory Dev Portal Other (Please Specify)	
API Standard Implemented?	OBIE Berlin STET Other (Please Specify)	
Name of Account Holder Implementation Date?	Date	
Supported identification method (eIDAS QWAC/QSEAL, MTLS token, etc)?	Please Specify	
Major Milestones (Inc Other Products, API Updates, API Deprecations, etc)	Please Specify	
FAPI Compliant?	Y/N	
CIBA?	Y/N/NA	

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Using Open Banking as your eIDAS Trust Framework?	Y/N/NA	
Are you caching the Directory?	Y/N/NA	
Transaction IDs	Specify Option being implemented	<ol> <li>ASPSPs provide a Unique, Immutable TransactionID from their core system</li> <li>ASPSPs generate a Unique TransactionID from a set of Immutable fields</li> <li>ASPSPs specify field(s) for TPP to generate a Unique Transaction Identifier</li> <li>ASPSPs provide neither a TransactionID nor the method by which TPPs can generate one</li> </ol>

#### PSD2

UK Open Banking Dispute Management System (DMS) Member?	Y/N	
FCA Adjustment Period - Maintaining Screen Scraping?	Y/N	
Seeking Fallback Exemption?	Y/N	
Plans for Adjusted or Fallback Interface?	Please Specify	

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Adjusted or Fallback URL?		
Contact Email or Phone Number		
Dev Portal URL?		
Test Facility Implementation Date?	Date	
Production Interface Implementation Date?	Date	
Authentication Method - Open Banking Channel (Browser)?	Please Specify	
Authentication Method - Open Banking Channel (APP)?	Please Specify	
Authentication Method - Private Channel (Browser)?	Please Specify	
Authentication Method - Private Channel (APP)?	Please Specify	

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Contact Name	

Authentication Method Implementation Date (Open Banking Channel)?	Date	
Authentication Method Implementation Date (Private Channel)?	Date	
SCA Implementation Date	Date	
SCA Scope? (will it inhibit non PSD2 accounts)	Please Specify	

Please return the questionnaire with a company letter headed cover page to:

Service Desk Open Banking Limited 2 Thomas More Square London E1W 1YN